

# About

This resource provides information on local support organisations and tenant advocacy services in the South East Sydney Area. See the key below to find out what each organisation can help you with

## Key



Support with repairs and maintenance  
*Eastern Area Tenants Service, Kingsford Legal Centre and Greater Sydney Aboriginal and Advocacy Tenancy Service*



Support with complaints, appeals and taking your provider to Tribunal  
*Eastern Area Tenants Service, Kingsford Legal Centre and Greater Sydney Aboriginal and Advocacy Tenancy Service*



Support filling out a form  
*Junction Neighbourhood Centre, Strengthening Our Mob, Weave Youth and Community Services, The Hub at Lexo*

## Eastern Area Tenants Service (EATS)

*Advice service for tenants living in the Waverley, Randwick and Woollahra council areas*

### ✓ EATS supports with



- General rights and obligations under the Residential Tenancies Act 2010 and the Boarding Houses Act 2012
- Rent arrears, increases, reductions
- Termination notices
- Eviction
- Anti-social behaviour
- Strike notices
- Fraud allegations
- Illegal lockouts
- Applications to the Tribunal
- Attending hearings and conciliations
- Liaising/negotiation with local offices and management
- Natural justice meetings
- Housing Appeal Committee (HAC) matters including reviews/appeals and HAC hearings



Repairs (including mould)

### ✗ EATS does not support with



- Housing Pathways forms
  - Disputes with neighbours
  - Modifications and social housing transfers
  - Support letters
- Call **9386 9147** or fill in a form to ask for assistance  
<https://eats.org.au/form/online-request-form>



## Kooloora Community Centre

*A community centre in Malabar*

### ✓ Kooloora supports with

- Free food – Mondays, Wednesdays and Fridays
- Support with bills, subject to assessment - post codes 2031 to 2036
- Information and referral to legal services
- Support letters, subject to assessment



Call **9661 9160**  
or go in at 167 Bilga Crescent, Malabar  
<https://kooloora.org/>



**Bus 390X** from La Perouse, change at Juniors Kingsford to bus 343  
**Bus 343** from the City, change at Juniors Kingsford to bus 399

## Weave Youth & Community Services

*A youth and community service in Waterloo*

### ✓ Weave supports young people with

- Casework
- Counselling
- Mental Health support
- Drug and alcohol support
- Assistance with navigating the justice system
- Specialist domestic and family violence support
- Information and referrals to other services
- Assistance with housing and health services
- Practical and material support
- Access to education and employment opportunities



Call **9318 0539**  
or go into 1B Elizabeth Street (Corner Elizabeth & Allen Streets), Waterloo



**Bus 390X** from La Perouse, change at Juniors Kingsford to bus 343  
**Bus 343** from the city

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## A HOUSING TOOL FOR MOB

### Support Organisations

- *Eastern Area Tenants Service*
- *Greater Sydney Aboriginal and Advocacy Tenancy Service*
- *Kingsford Legal Centre*
- *Junction Neighbourhood Centre*
- *Strengthening Our Mob*
- *The Hub at Lexo*
- *Kooloora Community Centre*
- *Weave Youth & Community Services*

*This free housing resource was developed as part of community-based research between the La Perouse Aboriginal Community Health Centre and Guunu-maana (Heal) Aboriginal and Torres Strait Islander Health Program, The George Institute. Accurate at August 2024.*

## Greater Sydney Aboriginal and Advocacy Tenancy Service (GSATS)


Advice and support service for Aboriginal and Torres Strait Islander tenants in greater metropolitan Sydney, Blue Mountains Central Coast, Hawkesbury and McArthur areas

### ✓ GSATS supports with

- Telephone advice
- Letters of support
- Attending the Tribunal
- Mediation and advocacy
- Housing Appeals Committee applications
- Helping to find services who can assist with other issues
- Attending meetings with your landlord (including Homes NSW)
- Negotiating with landlords and Community Education and Duty Advocacy
- Repairs & maintenance

### ✗ GSATS does not support with

- Form filling
- Social housing transfers


 **Contact GSATS** Call **9833 3314** or email [admin\\_gsats@alsnswact.org.au](mailto:admin_gsats@alsnswact.org.au)  
Open 9am-5pm

## Strengthening Our Mob (SOM)

A place-based social and emotional wellbeing program within the La Perouse Aboriginal community

### ✓ SOM supports with

- Navigating the justice system
- Housing support
- Clinical and medical
- Employment and education

 Based at Yarra Bay House, Strengthening Our Mob is led by local Aboriginal community members

 Email: [SOM@laperouse.org.au](mailto:SOM@laperouse.org.au)

 **Bus 390X**

## Kingsford Legal Centre (KLC)


A legal centre in Randwick

### ✓ KLC supports with

- General advice about housing
- Rent arrears
- Terminations
- Fraud allegations
- Strike notices
- Escalating repairs (including mould) and maintenance by following up with the client's housing provider
- Support with Housing Appeals Committee applications
- Support with Tribunal applications
- Attending Tribunal with clients
- Mediation and advocacy
- Support tenants to access the Aboriginal Tenancy List (tribunal matters for Aboriginal Tenants only every fortnight on a Wednesday)
- Writing a support letter for things like getting put on the priority housing waitlist, for property modifications and transfers, upon assessment

### ✗ KLC does not support with

- Housing Pathways forms
- Disputes with neighbours
- Modifications and social housing transfers
- Support letters

**Contact KLC**  **9385 9566**  
Email: [legal@unsw.edu.au](mailto:legal@unsw.edu.au)  
Monday – Friday 9am-1pm  
and 2pm-4.30pm  
<https://www.klc.unsw.edu.au/>



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## Junction Neighbourhood Centre (JNC)



A community service in Maroubra for people living in the Eastern Suburbs and City of Sydney

### ✓ JNC supports with

- Specialist trauma informed support
- Casework and individual support
- Assistance with housing and health services
- Specialist domestic and family violence support
- Wellbeing and resilience programs for First Nations Women
- Form filling
- Assistance with accessing other services



First Nations Families caseworkers are available

Call **9349 8200**  
Email: [contact@jnc.org.au](mailto:contact@jnc.org.au)  
 or go in at Shop 2/669-673 Anzac Parade, Maroubra  
Open 9am – 4.30pm  
 **Bus 390X** from La Perouse  
**Bus 390X** or **396** from the city

## The Hub at Lexo

A place based community service Hub in South Maroubra

### ✓ The following services and support workers regularly attend Hub at Lexo support with housing and legal advice

- Homes NSW
- Kingsford Legal Centre
- Centrelink
- Housing Support Worker from the Benevolent Society

Staff at the Hub can support with form filling - call ahead to ask when they're available

Check the most recent schedule on Facebook [www.facebook.com/TheHubatLexo/](https://www.facebook.com/TheHubatLexo/) or call and ask when the housing support workers and services are next in at the Hub.



Call **9093 6145**  
Email: [lexo.hub@randwick.nsw.gov.au](mailto:lexo.hub@randwick.nsw.gov.au)  
 3-7 Lexington Place, Maroubra  
Tuesday & Thursday 10am-4pm  
Wednesday & Friday 930am  
 **Bus 390X** from La Perouse or Maroubra and walk 10 minutes